

From: Dan Lyddon <dlyddon@iamotelephone.com>

Sent: Tuesday, February 16, 2021 5:08 PM

To: Michelle Turnbull <mturnbull@iamo.tel>

Subject: Buildout for Fibernet

Due to COVID and weather I work from home frequently and am required to have internet access. If speeds are slow I am booted off our server. My husband's job requires him to be on call, and he has to monitor equipment at his plant via internet access. He works for a water plant so his job is vital.

Due to poor cell phone reception in our area we have to rely on wi-fi calling. There are times due to poor internet connection we have no way to use our phones. This is a huge safety concern for me especially now we are getting older.

We would like to be able to utilize telehealth services due to our distance from doctors, however with slow internet connection this has not been something we have been able to rely on.

Barbara and Dan Lyddon
3089 R Ave
Braddyville IA. 51631
712-303-8733 Barb
712-303-9966 Dan

From: Tim Norris <timn0718@gmail.com>
Sent: Wednesday, February 17, 2021 3:20 PM
To: Michelle Turnbull <mturnbull@iamo.tel>
Subject: Re: Fiber optics

On Wed, Feb 17, 2021 at 9:45 AM Tim Norris <timn0718@gmail.com> wrote:

We currently have a full time farm business. Much of our business could be conducted on line if we had high speed Internet. This includes such things as ASCS crop filings and reports, Purchase transactions, information searching and continuing education training.

Because we are a long distance from major hospital facilities, there are cases in which telehealth capability would enhance our medical care.

We are greatly looking forward to having high speed capability to bring us into the modern age.

Thanks,

Tim and Judy Norris

From: Craig Hull <craig@pullhp.com>
Sent: Thursday, February 18, 2021 11:19 AM
To: Michelle Turnbull <mturnbull@iamo.tel>
Subject: Re: IAMO Communications Information

Michelle,

Yes! The good news of possible hi speed fiber optic to our 2729 290th st. Clarinda, IA address is a godsend! With two offices around the country, we heavily rely on our home offices to do nearly all aspects of our end of the business. Marketing, social media, website updates and many other things. Since we can barely get a solid 25mb at the house now, you can imagine our excitement!

We were very appreciative of the fact that you have gone out of your way to give us as much bandwidth at this location for both my home office as well as Melissa's... but at this point, we just put off doing some work... because things are just a little slow still.

It is my hope that we can see the new improvements before the end of this year! If you need anything else from me to hasten this happening, feel free to contact me via email or my cell numbers... 712 303 1390 when I am in Iowa and 863 448 2478 when I am in Florida.

Sincerely,
Craig and Melissa Hull
Hull Porter Trailers

From: kcdow@iamotelephone.com <kcdow@iamotelephone.com>
Sent: Thursday, February 18, 2021 1:43 PM
To: Michelle Turnbull <mturnbull@iamo.tel>
Subject: Fiber Optics

02/18/2021

To Whom It May Concern:

It came to our attention that we might be able to get fiber optics at our rural address of 2660 P. Avenue in Clarinda, IA 51632, through IAMO. We have utilized IAMO's internet services for several years and although we have received good service, there are certain things that would improve our internet capacity if we had fiber optics at our residence.

My husband is a wrestling coach through the Clarinda School District and uses the internet for correspondence. He also accesses several U-Tube coaches clinics on the internet and it would be of a benefit to have the faster internet connections for viewing.

We utilize banking services with access to the Internet for our farm business transactions.

I work at Waubonsie Mental Health Center and occasionally have the need to work from home to do payroll and bookkeeping. A secure/fast internet connection would be of value to me without buffering.

I also am on a Church Board and utilize zoom to conduct meetings. There is occasional buffering or delayed response that occurs during these meetings.

There is also the capacity utilizing the Iamo for television streaming of movies, U-Tube, Netflix, etc., that a faster internet connection would also be useful.

As stated, we are very appreciative of the service that Iamo has provided us throughout the years, but we are also trying to prepare for the future when more services will be required for faster internet capabilities.

Thank you for considering our rural area for expanding fiber optics in our area.

Sincerely,

Curt & Koreen Dow